



# Devon Communities Together

## Devon Community Learning Academy

### Cancellation Policy

The following policy applies to all Devon Community Learning Academy courses

#### Customer Cancellations (must be submitted to DCT in writing)

Refunds will only be given if registrants cancel by phone or in writing to Devon Communities Together at least 7 days prior to the course commencing.

Registrant substitutions may be made at any time.

Please note if you do not cancel or do not attend, you are responsible for payment.

#### Cancellations of courses by DCT

DCT reserves the right to cancel or change a course at any time, including but not limited to, lack of participants, classroom, equipment or trainer availability.

Notifications will be provided within 7 days of the course, whenever possible.

Registrants will not be charged for the course when cancelled by DCT.

telephone 01392 248919

email [info@devoncommunities.org.uk](mailto:info@devoncommunities.org.uk)    [www.devoncommunities.org.uk](http://www.devoncommunities.org.uk)

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