

community flood plan

Parishes and communities working together

Community or group	Feniton	Address	
Floodline Quick dial Number	03459881188	Which Environment Agency flood warnings are you registered to receive?	River Otter (Upper) at Honiton, Weston and Fenny Bridges Currently using Met Office – 3 day forecast. Now have a Rain Intensity Alarm Gauge situated at the allotments in Feniton
Local flood warning trigger <i>i.e. when water reaches bottom of the bridge</i>	When the Rain Intensity Alarm alerts. .Excess surface water, also flood warden observations of Wainhomes site, Beechwood Farm, Green Lane, back of Mount View and surface water coming off Rutts Lane into old villaage.		
Date	February 2013 updated August 2021		

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1A – Locations at risk of flooding: Flood warnings

From the information you have available, make a list of areas liable to flood and the level of warning which would affect them.

Area number	Location of risk	Trigger level	Actions
Area 1	Salisbury Close, Salisbury Avenue and York Crescent	Water pouring off Wainhomes site, through allotments. Also surface water runoff from Station Road	Close gates to Youth Centre car park, sand bag base of gates. Ensure vulnerable residents secure. Close the road if necessary
Area 2	Mount View	Water pouring off Otter Nurseries field (Mount View)	Distribute sand bags if necessary. Ensure vulnerable residents secure.
Area 3	Station Road and Wells Avenue	Water bubbling up from surface water drains	Distribute sand bags if necessary. Ensure vulnerable residents secure. Close the road if necessary
Area 4	Green Lane	Water building up behind hedge on Wainhomes site. Water coming off Beachwood Farm field pouring into Wells Avenue.	Distribute sand bags if necessary. Ensure vulnerable residents secure. Attempt to prevent water breaching bank and hedge by allowing water to trickle through. Keep drain in Wells Avenue clear.
Area 5	Metcombe/Sweethams	Water bubbling up from surface water drains in Ottery Road. SWW releasing raw sewage from pumping station into draining ditch, with no prior warning	Distribute sand bags. Help residents where possible
Area 6	Feniton Old Village	Surface water from Rutts Lane. Raw sewage in road when SWW diverts foul water from pumping station to Old Village	Distribute sand bags. Help residents where possible
Area 7	Fenny Bridges	The Vine Water, a tributary of the River Otter, bursts its banks at Fenny Bridges	Distribute sand bags. Help residents where possible
Area 8	Colestock, Ottery and Talaton Road by the Nog Inn and the Old chapel	Water bubbling up from surface water drains and all roads beginning to flood.	Distribute sand bags. Help residents where possible. Contact Network Rail if line flooding. Close the road if necessary.

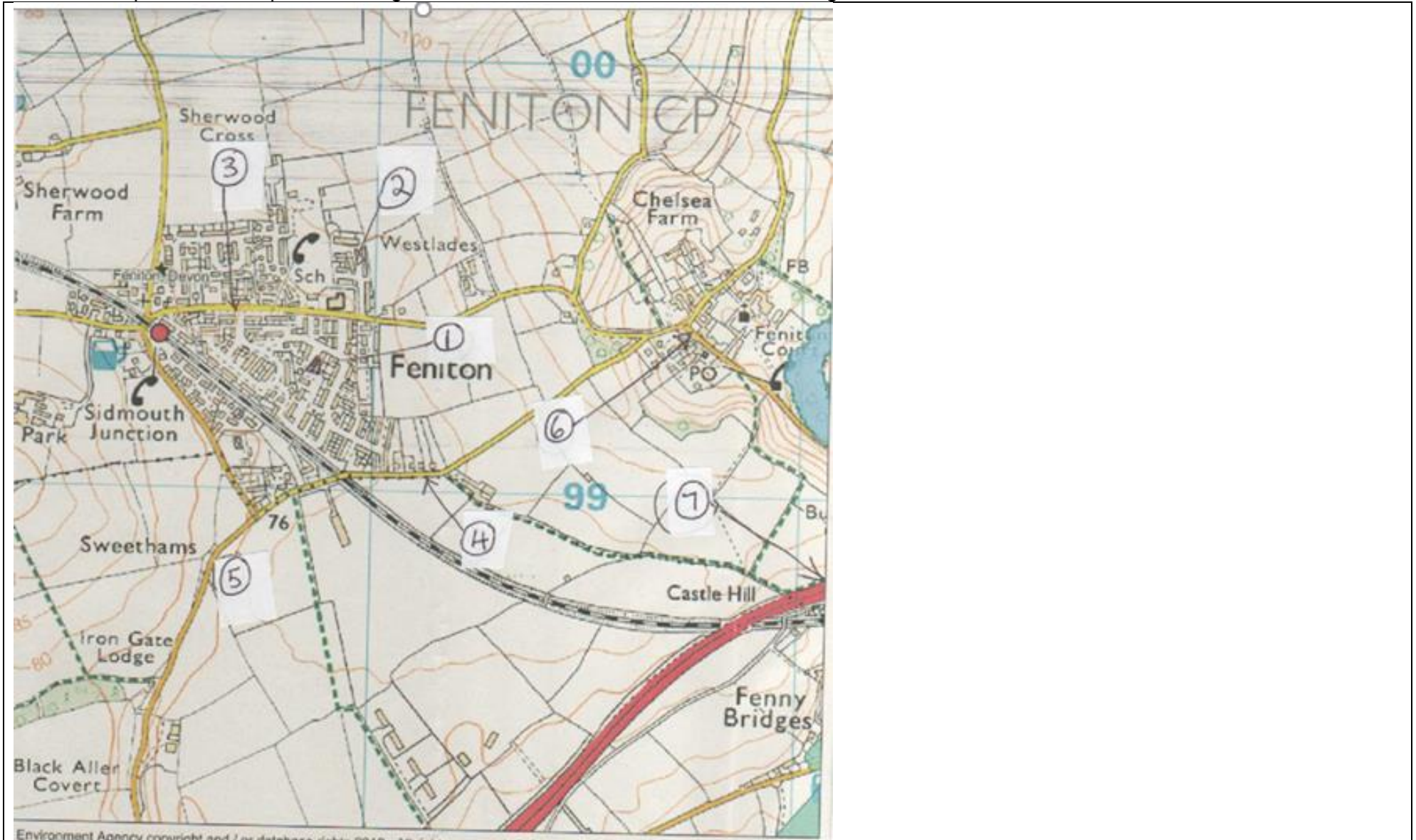
1B – Actions to be taken before a flood: Locations at risk of flooding / source of flooding

Insert details of areas at risk from flooding and the direction of flooding. Include maps and if possible, details of existing defences.

Area number	Location at risk	Source of flooding	Direction of flooding
Area 1	Salisbury Close, Salisbury Avenue and York Crescent	As above	
Area 2	Mount View		
Area 3	Station Road and Wells Avenue		
Area 4	Green Lane		
Area 5	Metcombe/Sweethams		
Area 6	Feniton Old Village		
Area 7	Fenny Bridges		
Area 8	Colestock, Talaton and Ottery road		

1C – Actions to be taken before a flood: Map showing direction of flooding

Include a map in the flood plan showing the flood risk area and direction of flooding.



2A – Actions to be taken during a flood: local flood actions

Identify local flood actions.

Area number	Location at risk	Action / trigger	Local action	Equipment required	Time required
Area 1	Salisbury Close, Salisbury Avenue and York Crescent	Water pouring off Wainhomes site, through allotments. Also surface water runoff from Station Road	Follow flow chart	Sandbags, brushes to sweep drains Close the road if necessary	
Area 2	Mount View	Water pouring off Otter Nurseries field			
Area 3	Station Road and Wells Avenue, including Feniton primary school	Water bubbling up from surface water drains		Close the road if necessary	
Area 4 Area 4 continued	Green Lane	Water building up behind hedge on Wainhomes site Beechwood Farm -runoff from field into Wells Avenue.			
Area 5	Metcombe/Sweethams	Water bubbling up from surface water drains in Ottery Road. SWW releasing raw sewage from pumping station into draining ditch, with no prior warning			
Area 6	Feniton Old Village	Surface water from Rutts Lane. Raw sewage in road when SWW diverts foul water from pumping station to Old Village			
Area 7	Fenny Bridges	The Vine Water, a tributary of the River Otter, bursts its banks at Fenny Bridges			

Area 8	Colestock Road, Talaton and Ottery Road			As above	
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2B – Actions to be taken during a flood: local volunteers / flood wardens

List local volunteers/flood wardens that could be contacted in an incident. They may be required to lift heavy sandbags so should be reasonably active or fit. Consider using other volunteers such as communicators, administrators or minders of vulnerable people during an incident. These volunteers could be registered on the Environment Agency's Floodline Warnings Direct service so they receive the flood warnings. **Volunteers must not put their own life at risk.**

Name	Address	Telephone Day	Telephone Evening	Mobile
Flood Warden Co-ordinators.	Jayne Blackmore 14 Salisbury Close Feniton EX14 3DX Danny Bevan 10 Farmway Feniton	07712537628	01404 850964 01404 851283	07712537628 07779791088

2C – Actions to be taken during a flood: Important telephone numbers

Make a list of important telephone numbers so all the information you require during an incident is readily available.

Organisation	Telephone (office hours)	Telephone (out of hours)
Floodline	0345 988 1188	0345 988 1188
Environment Agency	03708 506 506	03708 506 506
East Devon District Council	01395 516854	(01395) 516854
Devon County Council (Highways and other)	0345 155 1004 Or 01392 383329	0845 155 1004 Or 01392 383329
Fire & Rescue Service	999 emergency 01392 872200 non-emergency	999 emergency 01392 872200 non-emergency
Police	999 or 101	999 or 101
Ambulance Service	999 or 01392 261500	
Housing Unit	01395 517469	
South West Water	0344 346 2020	
Electricity Company	Western Power-0800 6783 105 National Grid- 0845 835 111	
Gas Company	0800 111 999	
Telecommunications Company	BT – 0800 917 0510	

2D – Actions to be taken during a flood: Available resources

Identify available resources.

Organisation	Resource	Number	Location	Notes
Feniton Sports & Social Club	Rest Centre	Julie Bath, 850454	Centre of new village	Kitchen. First aid kit. Blankets to be supplied by parish council. Most preferred option
Bowling Club	Rest Centre	Chairman, 813662	Old village	Kitchen
St Andrew's Church	Rest Centre	David Lanning 850699,	Old village	Servery only. (Not warm enough to be used as a rest centre)
Village Hall	Rest Centre	Deborah Ellison 851304	Old village	Kitchen
Greyhound INN	Rest Centre	Wayne & Tina Percival	Fenny Bridges	Bed and Breakfast kitchen

2E – Actions to be taken before, during and after a flood: Arrangements between authorities

Details of specific arrangements between the various authorities to be included here.

Organisation(s)	Agreed arrangement
	Insert 'who can help' diagram here?
East Devon District Council	<p>Sandbags (empty) will be provided to parish councils annually, either being delivered to a parish address or being picked up from EDDC offices. Further supplies can be picked up from Street Scene depots during normal office hours.</p> <p>Rest centres Feniton will be self-reliant in terms of rest centres</p> <p>Recovery – Direct queries to East Devon District Council</p>
Local Police	Two-way communication between local police and Feniton flood group for police to get information
Local Fire and Rescue	Note that Fire and Rescue will undertake evacuation.
Environment Agency	Incident room (Exeter) to ring Feniton group to give heads up if time and resource allows (not to be relied on as a trigger for the plan, as will only be on an ad hoc basis. Feniton flood group to contact d.c.flood@environment-agency.gov.uk) with any reports of flooding in the village, so that the EA can record to help for future flood planning.

2F – Actions to be taken during a flood: Vulnerable residents, properties and locations

List vulnerable people, properties and locations where early assistance may be required.

Name	Address	Daytime telephone	Evening telephone	Assistance required
Each flood warden is responsible for the vulnerable and elderly in their immediate area.				
Flood Warden co-ordinators:				
Jayne Blackmore		07712537628 or 01404 850964		Please contact Jayne if assistance is required.

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