



IS LIFE EASIER WITH A SMART METER?

A leaflet from Smart Energy GB,
the independent voice of the smart meter rollout.



Representative of a typical in-home display.

WHAT ARE SMART METERS ALL ABOUT?

Put simply, smart meters are the latest generation of gas and electricity meters which will replace your traditional meters. As well as your smart meter, you'll receive a portable in-home display that clearly shows you how much energy you're using, and how much it's costing you. Both parts communicate with each other automatically, and send your energy usage information to your energy supplier, which means you don't have to. Very handy.

HOW DOES IT HELP ME?

Your in-home display is a handheld device which can sit anywhere in the home, which means you can always see your energy usage at a glance. And, because your meter automatically sends your readings to your energy supplier, there's no more rooting around in meter cupboards or having someone visit your home to read them. That makes life easier for a start.

ARE THEY SECURE?

Without question. Designed with some of the country's most senior security experts, smart meters operate on their own secure wireless network, so there's no need to be connected to the internet. Your name and address are not stored.

LIFE'S EASIER BECAUSE YOU COULD SAVE TIME. MORE TIME FOR YOURSELF.

With no more having
to read the meters, just
imagine the lengths you
could go to with all that
extra time on your hands.



ARE THEY SAFE?

All smart meters used in Britain exceed every UK and EU safety standard. Nothing is left to chance.

WHY WOULD I WANT TO SEE HOW MUCH ENERGY I'M USING?

If you're already careful with how much energy you're using, you might be wondering how a smart meter could help. They make it easier for you to identify the areas where you're using a lot of energy and might want to make changes to reduce it. Helping you put a stop to any energy wastage.

WHY IS THIS INITIATIVE GOOD FOR GREAT BRITAIN?

Smart meters are part of the government's plans to bring our national energy system up to date. They will transform how we use energy as a nation and will help with the creation of a new smart grid, which will be more energy efficient. This will help Britain move towards a lower-carbon economy, and help every household to make energy savings, which has got to be good for us and the planet. In fact, if every household in Great Britain got a smart meter and made the average annual energy saving, we could power Manchester, Liverpool and Newcastle for a year.

WHAT IF I WANT TO SWITCH SUPPLIER?

You can always switch supplier with a smart meter and most people have a seamless switching experience. Some may have to temporarily send meter readings again, but your meter will still continue to accurately measure your usage as before. It's worth checking with your new supplier before you switch. The plan is for all smart meters to be upgraded remotely, so everyone will keep their smart features no matter how many times they switch supplier.

LIFE'S EASIER
BECAUSE YOU COULD
SAVE ENERGY.
ENOUGH ENERGY
TO BAKE THIS
MANY CAKES.

236

With a smart meter you
could save an average
354kwh of energy a year.
That's a lot of baking.

Based on BEIS expected average annual savings of 2%/354kWh with a smart meter compared to a traditional meter, average cost data provided by the Energy Saving Trust and an oven using 1.5kWh. Requires customer action.



IS IT A HASSLE TO GET ONE?

Getting a smart meter is actually pretty easy, and they're provided at no extra cost.

There are a few important things you'll need to prepare before your installation:

- Agree a time and date with your supplier that you can be home for the installation. An installer will never turn up unexpectedly.
- Make sure you know where your current meters are and take steps to ensure they're accessible for the installer.
- The installer should present you with a valid identity card upon arrival, which you can ask to see if the installer does not present it upfront.
- It takes about two hours and your energy supply will be cut off for a short period, but you'll need to be present for the installation.
- The installer will perform a safety check on your gas appliances as part of your installation.
- Once fitted, your installer will show you how to use your in-home display and offer energy-saving advice.

OK, LET'S DO IT.

Get in touch with your energy supplier about installing your smart meter. You'll find their details on your gas and electricity bill.

LIFE'S EASIER
BECAUSE YOU COULD
SAVE MONEY.
ENOUGH MONEY
TO BUY THIS
MANY ICE CREAMS.

21

With a smart meter
you could save an
average of £21 a year.
Give someone a treat.

Based on BEIS expected average annual savings of 2%/354kWh with a smart meter compared to a traditional meter, average cost data provided by the Energy Saving Trust and an ice cream costing £1. Requires customer action.



MAKE LIFE A LITTLE EASIER SO YOU CAN FOCUS ON THE IMPORTANT STUFF.

Contact your energy supplier about getting your free smart meter.

smartenergyGB.org

