

## DEVON COMMUNITY RESILIENCE FORUM

### Who does what during emergencies

- This lists the principal actions of each organisation
- It may not always be possible for all actions to be carried out during an incident
- Responding organisations have limited resources so may not be able to provide assistance in all circumstances. In such cases, property owners and occupiers need to be aware that they should make their own arrangements to protect themselves and their property

Organisation	Principle activities during emergencies
<b>All Agencies</b>	<ul style="list-style-type: none"> <li>• To save life</li> <li>• To protect property</li> <li>• To protect people (public and personnel)</li> <li>• To contain the incident</li> <li>• To safeguard the environment</li> <li>• To facilitate criminal investigation</li> <li>• To inform the public</li> <li>• To restore essential services</li> </ul>
<b>Environment Agency</b>	<ul style="list-style-type: none"> <li>• Issues flood warnings</li> <li>• Receives and records details of flooding incidents; this information helps to predict future flood risk</li> <li>• Monitors the situation and advises other organisations;</li> <li>• Responds to flooding, or the threat of flooding, caused by “main rivers” and the sea (tidal or coastal flooding). Environment Agency inspects and clears debris from the trash screens on Higher Brixham Watercourse (which is designated as a main river)</li> <li>• Works with partners, including the local authorities, on other types of flooding, such as non-main river, groundwater and surface water.</li> <li>• Works with other emergency services, such as the police, fire and ambulance services, to respond to flooding</li> <li>• Responds to pollution incidents;</li> <li>• Advises on waste disposal issues.</li> </ul>
<b>Local Authorities (Emergency Preparedness)</b>	<ul style="list-style-type: none"> <li>• Risk assessment (Community Risk Register)</li> <li>• Put in place emergency plans.</li> <li>• Create business continuity plans.</li> <li>• Warn, inform and advise the public in the event of an emergency.</li> <li>• Share information with other local responders to enhance co-ordination.</li> <li>• Co-operate with other local responders to enhance coordination and efficiency.</li> <li>• Provide advice and assistance to businesses and voluntary organisations about business continuity management.</li> </ul>

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<b>Torbay Council &amp; Plymouth City Council</b> <b>Devon County Council</b>	<ul style="list-style-type: none"> <li>• Co-ordinates emergency response and recovery activities</li> <li>• Attend SCG/ TCG command posts.</li> <li>• Have available the resources of Councils, should they be required by the agency leading the emergency response.</li> <li>• Identify vulnerable people.</li> <li>• Support to the Emergency Services.</li> <li>• Look after people made temporarily homeless:               <ul style="list-style-type: none"> <li>▪ Rest Centre</li> </ul> </li> <li>• Maintains safe conditions on the roads including bridges</li> <li>• Organises road closures and traffic diversions</li> <li>• Clears blockages on highway drainage system</li> <li>• Coordinates the recovery process: supports the process of rebuilding, restoring and rehabilitating the community following a major incident</li> </ul>
<b>District Councils</b>	<ul style="list-style-type: none"> <li>• Look after people made temporarily homeless:               <ul style="list-style-type: none"> <li>▪ Rest Centre</li> <li>▪ Temporary housing</li> </ul> </li> <li>• Co-ordinates emergency response and recovery activities within area</li> <li>• Provides emergency assistance. This may include providing sandbags to domestic properties at risk of internal flooding</li> <li>• Supports the emergency services with the evacuation of people at risk and shelter for those that are unable to make their own arrangements to stay with family and friends etc</li> <li>• Only clears watercourse if on Council property (riparian (riverside property owners responsible for clearing blockages and maintaining the bed and banks of watercourses))</li> <li>• Coordinates the recovery process: supports the process of rebuilding, restoring and rehabilitating the community following a major incident</li> <li>• Assists residents with the removal of damaged furniture and household goods</li> <li>• Carries out street cleansing activities to remove flood debris from roads and footpaths</li> </ul>
<b>Fire &amp; Rescue Service</b>	<ul style="list-style-type: none"> <li>• The saving of life and rescue of people</li> <li>• Protection of properties and prevention of escalation</li> <li>• The carrying out of other specialist services, including flood/water rescue services</li> <li>• To assist people where the use of fire service personnel and equipment is relevant</li> <li>• Protection of the environment</li> <li>• May have the resources to pump out property for small flood events but for a major flood event their priority will be search and rescue</li> </ul>
<b>Police</b>	<ul style="list-style-type: none"> <li>• The saving of life</li> <li>• Takes an overall co-ordination role during most incidents.</li> <li>• Calling out of essential services</li> <li>• Protection and preservation of the scene</li> <li>• Investigation</li> </ul>

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	<ul style="list-style-type: none"> <li>• Identification of the dead</li> <li>• Collation and dissemination of casualty information</li> <li>• Co-ordination of the media response</li> <li>• Application of counter measures to protect the public e.g. will coordinate evacuation if there is a danger to the public, but does not have powers to enforce evacuation</li> <li>• Restoration of normality</li> </ul>
<b>South Western Ambulance Service</b>	<ul style="list-style-type: none"> <li>• Save life</li> <li>• Provide treatment, stabilisation and care at the scene</li> </ul>
<b>Water Company (South West Water)</b>	<ul style="list-style-type: none"> <li>• Clears blockages in public sewers</li> <li>• May take action to protect property from flooding by water from the public water mains or discharges from the public sewerage systems.</li> <li>• Assess and manage risk of service failure</li> </ul>
<b>Electricity (Western Power Distribution)</b>	<ul style="list-style-type: none"> <li>• Attends to emergencies relating to their service at properties where life is at risk e.g. as a result of flooding</li> <li>• attends to flooding emergencies at their own serviced installations</li> <li>• assess and manage risk of service failure</li> </ul>
<b>Gas Company</b>	<ul style="list-style-type: none"> <li>• attends to emergencies relating to their service at properties where life is at risk as a result of flooding;</li> <li>• attends to flooding emergencies at their own serviced installations</li> <li>• assess and manage risk of service failure</li> </ul>
<b>Maritime &amp; Coastguard Agency</b>	<p>HM Coastguard is the emergency response branch of the Maritime and Coastguard Agency (MCA). The MCA is an executive agency within the Department of Transport (DfT) and has the lead role for dealing with incidents at sea and some inland waters.</p> <p>HM Coastguard is responsible for:</p> <ul style="list-style-type: none"> <li>• Minimising loss of life amongst seafarers and coastal users</li> <li>• Responding to maritime emergencies 24 hours a day</li> <li>• Developing, promoting and enforcing high standards of maritime safety and pollution prevention for ships</li> <li>• Minimising the impact of pollution on UK interests</li> <li>• Responding to non maritime incidents such as floods, searches or assisting in evacuating areas</li> </ul>